



## Equality Impact Assessment Form

<b>Directorate: Housing</b>	<b>Service: Tenancy Services</b>
<b>Completed by: Nicola Bradley</b>	<b>Date: 24.1.24</b>
<b>Subject Title: Homelessness &amp; Rough Sleepers Strategy 2024-2029</b>	
<b>1. DESCRIPTION</b>	
Is a policy or strategy being produced or revised:	Yes <span style="float: right;"><i>*delete as appropriate</i></span>
Is a service being designed, redesigned or cutback:	No
Is a commissioning plan or contract specification being developed:	No
Is a budget being set or funding allocated:	No
Is a programme or project being planned:	No
Are recommendations being presented to senior managers and/or Councillors:	Yes
Does the activity contribute to meeting our duties under the Equality Act 2010 and Public Sector Equality Duty ( <b>Eliminating unlawful discrimination/harassment, advancing equality of opportunity, fostering good relations</b> ):	Yes
Details of the matter under consideration:	Homelessness & Rough Sleepers Strategy 2024-2029
<i>If you answered <b>Yes</b> to any of the above go straight to Section 3</i> <i>If you answered <b>No</b> to all the above please complete Section 2</i>	
<b>2. RELEVANCE</b>	
Does the work being carried out impact on service users, staff or Councillors (stakeholders):	Yes/No* <span style="float: right;"><i>*delete as appropriate</i></span>
If <b>Yes</b> , provide details of how this impacts on service users, staff or Councillors (stakeholders): <i>If you answered <b>Yes</b> go to Section 3</i>	
If you answered <b>No</b> to both Sections 1 and 2 provide details of why there is no impact on these three groups: <i>You do not need to complete the rest of this form.</i>	
<b>3. EVIDENCE COLLECTION</b>	
Who does the work being carried out impact on, i.e. who is/are the stakeholder(s)?	

<p>If the work being carried out relates to a universal service, who needs or uses it most? (Is there any particular group affected more than others)?</p>	<p>General public, other statutory and third sector agencies.</p> <p>The highest proportion of homeless presentations are made by applicants aged 25 – 44.</p> <p>52% of presentations were from males</p> <p>In terms of household groups the largest number of applications are from single males followed by lone female parents.</p>
<p>Which of the protected characteristics are most relevant to the work being carried out?</p> <p>Age Gender Disability Race and Culture Sexual Orientation Religion or Belief Gender Reassignment Marriage and Civil Partnership Pregnancy and Maternity</p>	<p>Yes Yes Yes Yes Yes Yes Yes Yes Yes</p>
<p><b>4. DATA ANALYSIS</b></p>	
<p>In relation to the work being carried out, and the service/function in question, who is actually or currently using the service and why?</p>	<p>The highest proportion of homeless presentations are made by applicants aged 25 – 44.</p> <p>In terms of household groups the largest number of applications are from single males followed by lone female parents.</p> <p>Over the last five years, the main reasons given for homelessness have consistently been:</p> <ul style="list-style-type: none"> <li>• end of assured shorthold tenancy</li> <li>• domestic violence</li> <li>• parental eviction</li> <li>• non-violent relationship breakdown</li> </ul> <p>The number of homeless presentations from non-UK Nationals increased from 15 in 2018/19 to 30 in 2022/23.</p> <p>There are increasing numbers of people presenting as homeless following positive decisions on their Refugee status, as they are given notice to leave Serco</p>

	<p>accommodation once a decision is made. The majority are young single males.</p> <p>A high proportion of those presenting as homeless have a history of mental and physical health issues.</p>
What will the impact of the work being carried out be on usage/the stakeholders?	<ul style="list-style-type: none"> <li>• Preventing Homelessness</li> <li>• Relieving Homelessness</li> <li>• Improve Support to Prevent, relieve and stop reoccurring homelessness.</li> </ul>
What are people's views about the services? Are some customers more satisfied than others, and if so what are the reasons? Can these be affected by the proposals?	<p>Consultation was carried out with service users in June 2023</p> <p>Key findings:</p> <ul style="list-style-type: none"> <li>•70% were satisfied with the service received from the Homelessness team</li> <li>•Only 2 people were in temp accommodation, and both said they were satisfied.</li> <li>•60% felt they received the necessary support</li> <li>•60% felt there was nothing more that could have been done to prevent their homelessness.</li> </ul>
What sources of data including consultation results have you used to analyse the impact of the work being carried out on users/stakeholders with protected characteristics?	<p>Data relating to national, regional and locals homelessness presentations and the outcomes of these</p> <p>Data about demographic change, the economy and the housing market impacts on homelessness</p>
If any further data/consultation is needed and is to be gathered, please specify:	Once Agreed by Cabinet the Draft strategy will be subject to public consultation to be carried out with customers and other interested agencies and support groups.
<b>5. IMPACT OF DECISIONS</b>	
In what way will the changes impact on people with particular protected characteristics (either positively or negatively or in terms of disproportionate impact)?	There will be a positive effect on all those who face homelessness, with an action plan of activities to identify those at risk and focus on early intervention to prevent homelessness. We will work with voluntary and private sector to look at developing new services which meets the needs of those with protected characteristics.
<b>6. CONSIDERING THE IMPACT</b>	
If there is a negative impact what action can be taken to mitigate it? (If it is not possible or	There is no negative impact.

desirable to take actions to reduce the impact, explain why this is the case (e.g. legislative or financial drivers etc.).	
What actions do you plan to take to address any other issues above?	<p>All actions detailed in Strategy Action Plan</p> <p><i>If no actions are planned state no actions</i></p>
<b>7. MONITORING AND REVIEWING</b>	
When will this assessment be reviewed and who will review it?	1 year after implementation by Tenancy Service Manager,

